

OSPAR Audited Outsourced Service Providers



Updated: 28 Mar 2019

| S/N | Name of OSP | Nature of Services | Audit Period | Issue Date of OSPAR |
|-----|--|--|---------------------------|---------------------|
| 1 | 1-Net Singapore Pte Ltd | Data Center Co-location Service | 1 May 2017 - 30 Apr 2018 | 19-Sep-18 |
| 2 | A&A Dukaan Financial Services (Singapore) Pte Ltd ("BankBazaar") | Online application submission | 1 Sep 2017 - 28 Feb 2018 | 10-Oct-18 |
| 3 | AETOS Security Management Pte Ltd | Cash replenishment at ATMs and cash valuable escort services | 1 Aug 2017 - 31 Jan 2018 | 14-May-18 |
| 4 | Amequity Pte Ltd | Collection of Unsecured Bad Debts | 1 Jun 2017 - 31 May 2018 | 7-Nov-18 |
| 5 | Archture Sdn Bhd | Personal Loan Telemarketing Services | 1 July 2017 - 31 Dec 2017 | 19-Mar-18 |
| 6 | Assurity Trusted Solutions Pte Ltd | Inventory Management, Warehousing & Mailing - 2FA token | 1 May 2016 - 31 Oct 2017 | 14-May-18 |
| 7 | Avaloq Sourcing Asia Pacific (Singapore) Pte Ltd | Banking Operations Transaction Processing | 1 Jan 2017 - 31 Dec 2017 | 14-Feb-18 |

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|-----|--------------------------------------|--|--------------------------|---------------------|
| 8 | AXS Pte Ltd | Payment Services | 1 Apr 2017 - 31 Mar 2018 | 30-Apr-18 |
| 9 | BCS Information Systems Pte Ltd | Lock Box Processing & Outward Clearing | 1 Jun 2017 - 31 May 2018 | 11-Jan-19 |
| 10 | Boardroom Business Solutions Pte Ltd | Payroll Processing | 1 Jan 2018 - 30 Jun 2018 | 31-Aug-18 |
| 11 | Bottomline Technologies | Application Hosting | 1 Jul 2018 - 31 Dec 2018 | 1-Feb-19 |
| 12 | Brink's Singapore Pte Ltd | Cash Management Services | 1 Dec 2017 - 31 Dec 2018 | 4-Jan-19 |
| 13 | BT Singapore Pte Ltd (Assure) | Connectivity Services | 1 Dec 2017 - 30 Nov 2018 | End Feb 2019 |
| 14 | BT Singapore Pte Ltd (Compute) | Cloud Services | 1 Dec 2017 - 30 Nov 2018 | End Feb 2019 |

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| 15 | BT Singapore Pte Ltd (Connect) | Connectivity Services | 1 Dec 2017 - 30 Nov 2018 | End Feb 2019 |
| 16 | BT Singapore Pte Ltd (Radianz) | Connectivity Services | 1 Dec 2017 - 30 Nov 2018 | End Feb 2019 |
| 17 | C&P Infobank Pte Ltd | Records Storage Services | 1 May 2018 to 31 Oct 2018 | 20-Feb-19 |
| 18 | CCRManager Pte Ltd | Digital Trade Finance Services | 1 Nov 2017 - 30 Apr 2018 | 2-Aug-18 |
| 19 | Certis Cisco Secure Logistics Pte Ltd | Cash replenishment at ATMs, cash and valuable collection & delivery, cash processing and same day crediting services | 1 Dec 2017 - 30 Nov 2018 | 7-Dec-18 |
| 20 | Cognizant Technology Solutions Asia Pacific Pte Ltd | Application Support (Run-the-Bank) | 1 Apr 2018 - 30 Sep 2018 | 14-Dec-18 |
| 21 | Collectius CMS (S) Pte Ltd | Credit Management Services | 1 Jul 2017 - 30 Jun 2018 | 19-Oct-18 |

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| 22 | Crown Worldwide Pte Ltd | Storage & Records Management | 1 Dec 2017 - 30 Nov 2018 | 31-Dec-18 |
| 23 | Cytera Singapore Pte Ltd | Application Hosting Data Center Support - Power, Cooling, Infrastructure Disaster Recovery Support | 1 Jan 2018 - 31 Dec 2018 | 31-Jan-19 |
| 24 | DataPost Pte Ltd | Printing Services | 1 Dec 2017 - 30 Sep 2018 | 23-Nov-18 |
| 25 | Digital Realty Jurong East Pte. Ltd | Data Center Support - Power, Cooling, Infrastructure | 1 Nov 2017 - 31 Oct 2018 | 14-Dec-18 |
| 26 | Digital Singapore 1 Pte Ltd | Data Center Support - Power, Cooling, Infrastructure | 1 Apr 2017 - 31 Mar 2018 | 11-Jun-18 |
| 27 | Dimension Data (Singapore) Pte Ltd | Cloud Services | 1 May 2017 - 31 Oct 2017 | 30-Apr-18 |
| 28 | Dimension Data (Singapore) Pte Ltd (Managed Services for Data Centres) | Data Center Support - Power, Cooling, Infrastructure | 1 May 2017 - 31 Oct 2017 | 3-Jan-18 |

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| 29 | Dimension Data (Singapore) Pte Ltd (Managed Services for Enterprise Networks) | Connectivity Services | 1 May 2017 - 31 Oct 2017 | 3-Jan-18 |
| 30 | DP Information Network Pte Ltd | Credit Collection Services | 1 Jun 2017 - 31 May 2018 | 15-Nov-18 |
| 31 | DXC Technology | Application Hosting Business Continuity Disaster Recovery Support Infrastructure services | 1 Dec 2017 - 30 Nov 2018 | 23-Dec-18 |
| 32 | eFusion Solutions Pte Ltd | Personal Loan and Credit Card Telemarketing Services | 1 Jul 2017 - 31 Dec 2017 | 28-Feb-18 |
| 33 | Equinix Singapore Pte Ltd (SG1) | Data Center Support - Power, Cooling, Infrastructure | 1 Dec 2017 - 30 Nov 2018 | 9-Jan-19 |
| 34 | Equinix Singapore Pte Ltd (SG2) | Data Center Support - Power, Cooling, Infrastructure | 1 Dec 2017 - 30 Nov 2018 | 9-Jan-19 |
| 35 | Equinix Singapore Pte Ltd (SG3) | Data Center Support - Power, Cooling, Infrastructure | 1 Dec 2017 - 30 Nov 2018 | 9-Jan-19 |

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| 36 | Excelity Singapore Pte Ltd | Payroll & Staff Benefits Administration Services | 1 Jan 2017 - 31 Oct 2017 | 24-Apr-18 |
| 37 | First Data (Singapore) Pte Ltd | Application Support, Maintenance & Management Software Development | 1 Dec 2017 - 31 Oct 2018 | 30-Dec-18 |
| 38 | FIS Derivatives Utility Services (Singapore) Pte. Ltd. | Derivatives Utility Operations and Technology Services | 1 Jan 2018 - 31 Dec 2018 | 29-Mar-19 |
| 39 | FNZ (Singapore) Pte. Ltd. | Financial and Wealth Management Services | 01 Feb 2019 to 31 Jul 2019 | 15-Nov-19 |
| 40 | Fuji Xerox Singapore Pte Ltd | Outbound Print Service | 1 May 2018 - 31 Oct 2018 | 26-Nov-18 |
| 41 | Gemalto Pte Ltd | Card Personalisation Services | 1 Oct 2016 - 30 Sep 2017 | 23-Feb-18 |
| 42 | Genesis Networks Pte Ltd | Disaster Recovery Services | 1 Jan 2017 - 31 Dec 2017 | 6-Apr-18 |

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| 43 | HCL Singapore Pte Ltd | Infrastructure services | 1 Jun 2017 to 31 May 2018 | 21-Sep-18 |
| 44 | Hello Technology Pte Ltd | SMS Gateway | 1 May 2017 -30 Apr 2018 | 31-Aug-18 |
| 45 | Hitachi Vantara Pte. Ltd. | Cloud Services | 1 Feb 2017 - 28 Feb 2018 | 16-Jul-18 |
| 46 | IBM Singapore Pte Ltd | Data Center Support - Power, Cooling, Infrastructure | 1 Jan 2017 - 31 Dec 2017 | 20-Mar-18 |
| 47 | iHug Consultancy Pte Ltd | Personal Loan Telemarketing Services | 1 July 2017 - 31 Dec 2017 | 19-Mar-18 |
| 48 | Impetus Conceptus Pte Ltd | Destruction of Confidential Documents | 1 July 2017 - 31 Dec 2017 | 9-Mar-18 |
| 49 | In-Touch Singapore Pte Ltd | Document Printing Services | 1 July 2017 - 31 Dec 2018 | 28-Feb-19 |

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| 50 | IPA Singapore Pte Ltd | Health Third Party Administration Services | 1 Feb 2018 to 31 Jul 2018 | 28-Sep-18 |
| 51 | IPSOS Pte Ltd | Market Research Provider | 1 May 2017 - 30 Apr 2018 | 8-Aug-18 |
| 52 | Keppel DC Singapore 1 Pte Ltd | Data Center Support - Power, Cooling, Infrastructure | 1 Nov 2017 - 31 Oct 2018 | 14-Dec-18 |
| 53 | Keppel DC Singapore 2 Pte Ltd | Data Center Support - Power, Cooling, Infrastructure | 1 Nov 2017 - 31 Oct 2018 | 14-Dec-18 |
| 54 | Keppel DC Singapore 4 Pte Ltd | Data Center Support - Power, Cooling, Infrastructure | 1 Nov 2017 - 31 Oct 2018 | 14-Dec-18 |
| 55 | Medialink Printing Services Pte Ltd | Bank Statements, Mailers & Advices - Printing & Enveloping Inventory Management, Warehousing & Mailing - 2FA token Issuance/Mailing of 2FA tokens Letter Shopping Services Email Marketing | 1 Jul 2017 - 30 Jun 2018 | 21-Dec-18 |
| 56 | Mitsui-Soko (Singapore) Pte Ltd | Document Management Services | 1 Jun 2017 - 31 May 2018 | 31-Aug-18 |

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| 57 | Mizuho Information & Research Institute Asia Pte. Ltd. | System Development and Maintenance Services | 1 May 2017 – 30 April 2018 | 8-Jun-18 |
| 58 | NCR Singapore Pte. Ltd. | Core Banking - BAU Support & Enhancement | 1 Dec 2017 - 30 Nov 2018 | 21-Dec-18 |
| 59 | NCS Pte Ltd (Bedok) | Data Center Support - Power, Cooling, Infrastructure Business Continuity Disaster Recovery Support | 1 Dec 2016 - 31 Dec 2017 | 5-Oct-18 |
| 60 | NETS (S'pore) Pte Ltd | Card Personalisation Services | 1 Jul 2017 - 30 Jun 2018 | 18-Oct-18 |
| 61 | Ngai Heng Pte Ltd | Variable Data Printing and Mailing Services | 1 Apr 2017 - 30 Sep 2017 | 15-Jan-18 |
| 62 | NTT Singapore Pte Ltd | Data Centre Co-location Service | 01 Oct 2017 - 30 Sep 2018 | 20-Nov-18 |
| 63 | Pinnacle Credit Services Pte Ltd | Debt Collection | 1 Jul 2017 - 30 Jun 2018 | 14-Nov-18 |

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| 64 | PricewaterhouseCoopers CM Services Pte Ltd | Payroll and Benefits Processing Services | 1 Jan 2017 - 31 Dec 2017 | 29-Mar-18 |
| 65 | PricewaterhouseCoopers Singapore Pte. Ltd | Tax Compliance Services | 1 Jan 2018 - 30 Jun 2018 | 14-Dec-18 |
| 66 | Quann Asia Pacific Pte Ltd | Enterprise Wide Surveillance System (EWSS) | 1 Oct 2017 - 31 Mar 2018 | 2-May-18 |
| 67 | Qwest Singapore Pte Ltd | Application hosting, Cloud services & Disaster recovery support | 1 Jan 2017 - 31 Dec 2017 | 9-Apr-18 |
| 68 | Recall Total Information Management Pte Ltd | Archival & Records Management | 1 Sep 2017 - 31 Aug 2018 | 18-Oct-18 |
| 69 | Recall Total Information Management Pte Ltd - Pandan Facility (Formerly known as Iron Mountain Singapore Pte Ltd) | Archival & Records Management | 1 Sep 2017 - 31 Aug 2018 | 18-Oct-18 |
| 70 | Reuters Ltd ('Refinitiv') | KYC as a Service | 1 Jul 2017 - 30 Jun 2018 | 14-Nov-18 |

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| 71 | Secura Singapore Pte Ltd | Cheque Books, Promotion Cheques and Account Statements Printing | 1 Nov 2017 - 30 Jun 2018 | 8-Oct-18 |
| 72 | Shred-It Singapore Pte Ltd | Secured destruction of documents | 1 Sep 2016 - 31 Dec 2017 | 4-Jan-18 |
| 73 | Singapore Telecommunications Limited | Managed Security Services | 01 Mar 2019 - 31 Aug 2019 | 11-Oct-19 |
| 74 | Singapore Telecommunications Ltd (KCTC 1 and KCTC 2) | Data Center Support - Power, Cooling, Infrastructure Business Continuity Disaster Recovery Support | 1 Dec 2016 - 31 Dec 2017 | 5-Oct-18 |
| 75 | Singapore Telecommunications Ltd (DC West) | Data Center Support - Power, Cooling, Infrastructure Business Continuity Disaster Recovery Support | 1 Jan 2018 - 30 Jun 2018 | 5-Oct-18 |
| 76 | Stone Forest Accountserve Pte Ltd (PayrollServe) | Payroll Processing Services | 1 Sep 2017 - 31 Aug 2018 | 28-Dec-18 |
| 77 | Stone Forest IT Pte Ltd | Application Support, Maintenance & Management Infrastructure Services | 1 Sep 2017 - 31 Aug 2018 | 30-Nov-18 |
| 78 | STT Tai Seng Pte Ltd | Data Center Support - Power, Cooling Infrastructure | 1 Mar 2017 - 30 Nov 2017 | 2-Apr-18 |

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| 79 | Strateq (Singapore) Pte Ltd | Disaster Recovery and Business Continuity Services | 1 Mar 2018 to 31 Aug 2018 | 19-Dec-18 |
| 80 | Tata Consultancy Services Asia Pacific Pte Ltd | Managed Services to Banks operating in Singapore | 1 Jun 2017 - 31 May 2018 | 30-Jul-18 |
| 81 | Tay Paper Recycling Pte Ltd | Secure Destruction Services | 1 Oct 2018 to 31 Dec 2019 | 6-Mar-19 |
| 82 | Telekomunikasi Indonesia International Pte Ltd | Data Center Support - Power, Cooling Infrastructure | 1 July 2018 to 31 Dec 2018 | 20-Mar-19 |
| 83 | Telstra Singapore Pte Ltd | Data Center Support - Power, Cooling, Infrastructure | 1 Mar 2019 to 31 Aug 2019 | 20-Sep-19 |
| 84 | Telstra Singapore Pte Ltd | Cloud Services | 1 Mar 2019 - 31 Aug 2019 | 20-Sep-19 |
| 85 | The Japan Research Institute, Limited | Application Support, Maintenance & Management | 1 Jul 2016 - 30 Jun 2017 | 2-May-18 |
| 86 | Thomas Carlington & Associates Pte Ltd | Credit Collection Services | 1 Jun 2017 - 31 May 2018 | 27-Sep-18 |
| 87 | TMF Singapore H Pte Ltd | Payroll & Staff Benefits Administration Services | 1 Dec 2017 - 30 Nov 2018 | 21-Dec-18 |

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| 88 | Toppan Forms (S) Pte Ltd | Printing Services | 1 Mar 2017 - 28 Feb 2018 | 3-Jul-18 |
| 89 | Toppan Security Printing Pte. Ltd. | Security Printing Services (e.g. Cheque and Statement Printing) | 1 Jul 2017 - 30 Jun 2018 | 31-Dec-18 |
| 90 | Tricor Singapore Pte Ltd | Payroll Processing Services | 1 Jan 2018 - 30 Jun 2018 | 19-Nov-18 |
| 91 | Trusted Source Pte. Ltd. | Integrated Business Services: HR, Finance, Board and Technology Services, Payroll and staff benefits administration services | 1 Jan 2017 - 31 Dec 2017 | 14-Feb-18 |
| 92 | Venture Media Consultancy Pte Ltd | Personal Loan, Telemarketing Services | 1 Jul 2017 - 31 Dec 2017 | 19-Mar-18 |
| 93 | Victor Buck Services Asia Pte Ltd | Bank Statements, Mailers & Advices - Printing & Enveloping | 1 Jan 2017 - 31 Dec 2017 | 7-Mar-18 |
| 94 | Wirecard Singapore Pte. Ltd. | Payment Services | 1 Jan 2018 - 31 Dec 2018 | On-going |

Note: More details on the activities of OSPAR audited OSPs as well as OSPs that are undergoing OSPAR audit are available in the ABS OSP Registry. The ABS OSP Registry is only accessible to ABS members.