

OSPAR Audited Outsourced Service Providers



Updated: 7 Aug 2019

S/N	Name of OSP	Nature of Services	Audit Period	Issue Date of OSPAR
1	1-Net Singapore Pte Ltd	Data Center Co-location Service	1 May 2017 - 30 Apr 2018	19-Sep-18
2	A&A Dukaan Financial Services (Singapore) Pte Ltd ("BankBazaar")	Online application submission	1 Sep 2017 - 28 Feb 2018	10-Oct-18
3	AETOS Security Management Pte Ltd	Cash-In-Transit & Self-Service Banking Services	1 Mar 2018 - 31 Aug 2018	25-Jan-19
4	Amazon Web Services, Inc.	Cloud Services	1 Oct 2018 - 31 May 2019	23-Jul-19
5	Amequity Pte Ltd	Collection of Unsecured Bad Debts	1 Jun 2017 - 31 May 2018	7-Nov-18
6	Archture Sdn Bhd	Personal Loan Telemarketing Services	1 Jan 2018 - 31 Dec 2018	29-Mar-19
7	Assurity Trusted Solutions Pte Ltd	Inventory Management, Warehousing & Mailing - 2FA token	1 May 2016 - 31 Oct 2017	14-May-18

OSPAR Audited Outsourced Service Providers



Updated: 7 Aug 2019

S/N	Name of OSP	Nature of Services	Audit Period	Issue Date of OSPAR
8	Avaloq Sourcing Asia Pacific (S) Pte Ltd	Banking Operations Transaction Processing	1 Jan 2018 - 31 Dec 2018	18-Feb-19
9	AXS Pte Ltd	Payment Services	1 Apr 2018 - 31 Mar 2019	30-Apr-19
10	BCS Information Systems Pte Ltd	Lock Box Processing & Outward Clearing	1 Jun 2017 - 31 May 2018	11-Jan-19
11	Boardroom Business Solutions Pte. Ltd.	Payroll Processing Services	1 Jul 2018 - 30 Jun 2019	31-Jul-19
12	Bottomline Pte Ltd	Provision of Swift Service Bureau	1 Jul 2018 - 31 Mar 2019	20-Jun-19
13	Brink's Singapore Pte Ltd	Cash Management Services	1 Dec 2017 - 31 Dec 2018	4-Jan-19
14	BT Singapore Pte Ltd	Assure - Connectivity Services	1 Dec 2017 - 30 Nov 2018	29-Mar-19

OSPAR Audited Outsourced Service Providers



Updated: 7 Aug 2019

S/N	Name of OSP	Nature of Services	Audit Period	Issue Date of OSPAR
	BT Singapore Pte Ltd	Compute - Cloud Services	1 Dec 2017 - 30 Nov 2018	29-Mar-19
	BT Singapore Pte Ltd	Connect - Connectivity Services	1 Dec 2017 - 30 Nov 2018	29-Mar-19
	BT Singapore Pte Ltd	Radianz - Connectivity Services	1 Dec 2017 - 30 Nov 2018	29-Mar-19
15	C&P Infobank Pte Ltd	Records Storage Services	1 May 2018 to 31 Oct 2018	20-Feb-19
16	CCRManager Pte Ltd	Digital Trade Finance Services	1 Nov 2017 - 30 Apr 2018	2-Aug-18
17	CenturyLink Technology Singapore Pte. Ltd.	Managed Hosting and Cloud Service	1 Jan 2018 - 31 Dec 2018	29-Mar-19
18	Certis Cisco Secure Logistics Pte Ltd	Cash replenishment at ATMs, cash and valuable collection & delivery, cash processing and same day crediting services	1 Dec 2017 - 30 Nov 2018	7-Dec-18

OSPAR Audited Outsourced Service Providers



Updated: 7 Aug 2019

S/N	Name of OSP	Nature of Services	Audit Period	Issue Date of OSPAR
19	Cognizant Technology Solutions Asia Pacific Pte Ltd	Application Support (Run-the-Bank)	1 Apr 2018 - 30 Sep 2018	14-Dec-18
20	Collectius CMS (S) Pte Ltd	Credit Management Services	1 Jul 2017 - 30 Jun 2018	19-Oct-18
21	Crown Worldwide Pte Ltd	Storage & Records Management	1 Dec 2017 - 30 Nov 2018	31-Dec-18
22	Cytera Singapore Pte Ltd	Application Hosting Data Center Support - Power, Cooling, Infrastructure Disaster Recovery Support	1 Jan 2018 - 31 Dec 2018	31-Jan-19
23	DataPost Pte Ltd	Printing, Enveloping and Two-factor Authentication Token Storage and Fulfilment Services	1 Dec 2017 - 30 Sep 2018	23-Nov-18
24	Digital Realty Jurong East Pte. Ltd	Data Center Support - Power, Cooling, Infrastructure	1 Nov 2017 - 31 Oct 2018	14-Dec-18
25	Digital Singapore 1 Pte Ltd	Data Center Support - Power, Cooling, Infrastructure	1 Apr 2018 - 31 Mar 2019	17-Jun-19

OSPAR Audited Outsourced Service Providers



Updated: 7 Aug 2019

S/N	Name of OSP	Nature of Services	Audit Period	Issue Date of OSPAR
26	Dimension Data (Singapore) Pte Ltd	Managed Cloud Services	1 Nov 2017 - 31 Oct 2018	14-Mar-19
	Dimension Data (Singapore) Pte Ltd	Managed Data Centre Services	1 Nov 2017 - 31 Oct 2018	14-Mar-19
	Dimension Data (Singapore) Pte Ltd	Managed Enterprise Network Services	1 Nov 2017 - 31 Oct 2018	14-Mar-19
27	Dodid Pte. Ltd.	Data Center Support – Power, Cooling, Infrastructure	1 August 2018 - 28 February 2019	29-Mar-19
28	DP Information Network Pte Ltd	Credit Collection Services	1 Jun 2017 - 31 May 2018	15-Nov-18
29	DXC Technology	Application Hosting Business Continuity Disaster Recovery Support Infrastructure services	1 Dec 2017 - 30 Nov 2018	23-Dec-18
30	Ensign Infosecurity Pte Ltd	Managed Security Services	1 Apr 2018 - 31 Mar 2019	4-Jun-19

OSPAR Audited Outsourced Service Providers



Updated: 7 Aug 2019

S/N	Name of OSP	Nature of Services	Audit Period	Issue Date of OSPAR
31	eFusion Solutions Pte Ltd	Personal Loan and Credit Card Telemarketing Services	1 Jan 2018 - 31 Dec 2018	28-Feb-19
32	Equinix Singapore Pte Ltd	(SG1) Data Center Support - Power, Cooling, Infrastructure	1 Dec 2017 - 30 Nov 2018	9-Jan-19
	Equinix Singapore Pte Ltd	(SG2) Data Center Support - Power, Cooling, Infrastructure	1 Dec 2017 - 30 Nov 2018	9-Jan-19
	Equinix Singapore Pte Ltd	(SG3) Data Center Support - Power, Cooling, Infrastructure	1 Dec 2017 - 30 Nov 2018	9-Jan-19
33	Excelity Singapore Pte Ltd	Payroll Processing Services	1 Jan 2018 - 31 Oct 2018	12-Mar-19
34	First Data (Singapore) Pte Ltd	Application Support, Maintenance & Management Software Development	1 Dec 2017 - 31 Oct 2018	30-Dec-18
35	FIS Derivatives Utility Services (Singapore) Pte. Ltd.	Derivatives Utility Operations and Technology Services	1 Jan 2018 - 31 Dec 2018	29-Mar-19

OSPAR Audited Outsourced Service Providers



Updated: 7 Aug 2019

S/N	Name of OSP	Nature of Services	Audit Period	Issue Date of OSPAR
36	FNZ (Singapore) Pte. Ltd.	Financial and Wealth Management Services	01 Feb 2019 to 31 Jul 2019	15-Nov-19
37	Fuji Xerox Singapore Pte Ltd	Outbound Print Service	01 May 2018 to 31 Oct 2018	26-Nov-18
38	Gemalto Pte Ltd	Card Personalisation Services	1 Oct 2017 - 30 Sep 2018	18-Mar-19
39	Genesis Networks Pte Ltd	Disaster Recovery Services	1 Jan 2018 - 31 Dec 2018	31-May-19
40	HCL Singapore Pte Ltd	Application Support, Maintenance & Management	1 Jun 2017 to 31 May 2018	21-Sep-18
41	Hello Technology Pte Ltd	SMS Gateway	1 May 2017 -30 Apr 2018	31-Aug-18
42	Hitachi Vantara Pte. Ltd.	Cloud Services	1 Feb 2017 - 28 Feb 2018	16-Jul-18

OSPAR Audited Outsourced Service Providers



Updated: 7 Aug 2019

S/N	Name of OSP	Nature of Services	Audit Period	Issue Date of OSPAR
43	Humanica Asia Pte Ltd	Payroll Processing Services	1 Oct 2018 to 30 April 2019	11-Jul-19
44	IBM Singapore Pte Ltd	Data Center Support - Power, Cooling, Infrastructure	1 Jan 2018 - 31 Dec 2018	22-Apr-19
45	iHug Consultancy Pte Ltd	Personal Loan Telemarketing Services	1 Jan 2018 - 31 Dec 2018	29-Mar-19
46	Impetus Conceptus Pte Ltd	Confidential documents collection and destruction services	1 Jan 2018 - 31 Dec 2018	18-Mar-19
47	Infosys Compaz Pte. Ltd. (Formerly known as Trusted Source Pte. Ltd.)	Integrated Business Services: HR, Finance, Board and Technology Services, Payroll and staff benefits administration services	1 Jan 2018 - 31 Dec 2018	6-May-19
48	In-Touch Singapore Pte Ltd	Mailroom, Messaging & Local Courier Services	1 July 2018 - 31 Dec 2018	8-Mar-19
49	IPA Singapore Pte Ltd	Health Third Party Administration Services	1 Feb 2018 to 31 Jul 2018	28-Sep-18

OSPAR Audited Outsourced Service Providers



Updated: 7 Aug 2019

S/N	Name of OSP	Nature of Services	Audit Period	Issue Date of OSPAR
50	IPSOS Pte Ltd	Market Research Provider	1 May 2017 - 30 Apr 2018	8-Aug-18
51	Keppel DC Singapore 1 Pte Ltd	Data Center Support - Power, Cooling, Infrastructure	1 Nov 2017 - 31 Oct 2018	14-Dec-18
52	Keppel DC Singapore 2 Pte Ltd	Data Center Support - Power, Cooling, Infrastructure	1 Nov 2017 - 31 Oct 2018	14-Dec-18
53	Keppel DC Singapore 4 Pte Ltd	Data Center Support - Power, Cooling, Infrastructure	1 Nov 2017 - 31 Oct 2018	14-Dec-18
54	Medialink Printing Services Pte Ltd	Bank Statements, Mailers & Advices - Printing & Enveloping Inventory Management, Warehousing & Mailing - 2FA token Issuance/Mailing of 2FA tokens Letter Shopping Services Email Marketing	1 Jul 2017 - 30 Jun 2018	21-Dec-18
55	Mitsui-Soko (Singapore) Pte Ltd	Document Management Services	1 Jun 2018 - 31 May 2019	2-Aug-19
56	Mizuho Information & Research Institute Asia Pte. Ltd.	System Development and Maintenance Services	1 May 2018 – 30 April 2019	25-Jun-19

OSPAR Audited Outsourced Service Providers



Updated: 7 Aug 2019

S/N	Name of OSP	Nature of Services	Audit Period	Issue Date of OSPAR
57	NCR Singapore Pte. Ltd.	Core Banking - BAU Support & Enhancement	1 Dec 2017 - 30 Nov 2018	21-Dec-18
58	NCS Pte Ltd (Bedok)	Data Center Support - Power, Cooling, Infrastructure Business Continuity Disaster Recovery Support	1 Dec 2016 - 31 Dec 2017	5-Oct-18
59	NETS (S'pore) Pte Ltd	Card Personalisation Services	1 Jul 2017 - 30 Jun 2018	18-Oct-18
60	Ngai Heng Pte Ltd	Variable Data Printing and Mailing Services	1 Apr 2017 - 30 Sep 2017	15-Jan-18
61	NTT Singapore Pte Ltd	Data Centre Co-location Service	01 Oct 2017 - 30 Sep 2018	20-Nov-18
62	Orange Gum Pte Ltd	Enterprise Messaging Services	1 Jul 2018 - 31 Dec 2018	22-Apr-19
63	Pinnacle Credit Services Pte Ltd	Debt Collection	1 Jul 2017 - 30 Jun 2018	14-Nov-18

OSPAR Audited Outsourced Service Providers



Updated: 7 Aug 2019

S/N	Name of OSP	Nature of Services	Audit Period	Issue Date of OSPAR
64	PriceWaterhouseCoopers CM Services Pte Ltd	Payroll and Benefits Processing Services	1 Jan 2018 - 31 Dec 2018	29-Mar-19
65	PricewaterhouseCoopers Singapore Pte. Ltd	Tax Compliance Services	1 Jan 2018 - 30 Jun 2018	14-Dec-18
66	Recall Total Information Management Pte Ltd	Archival & Records Management	1 Sep 2017 - 31 Aug 2018	18-Oct-18
67	Reuters Ltd ('Refinitiv')	KYC as a Service	1 Jul 2017 - 30 Jun 2018	14-Nov-18
68	Secura Singapore Pte Ltd	Cheque Books, Promotion Cheques and Account Statements Printing	1 Nov 2017 - 30 Jun 2018	8-Oct-18
69	Shred-It Singapore Pte Ltd	Paper Shredding and Media Destruction Services	1 Jan 2018 - 31 Dec 2018	30-Apr-19
70	Singapore Telecommunications Ltd	(KCTC 1 and KCTC 2) Data Center Support - Power, Cooling, Infrastructure Business Continuity Disaster Recovery Support	1 Dec 2016 - 31 Dec 2017	5-Oct-18

OSPAR Audited Outsourced Service Providers



Updated: 7 Aug 2019

S/N	Name of OSP	Nature of Services	Audit Period	Issue Date of OSPAR
	Singapore Telecommunications Ltd	(DC West) Data Center Support - Power, Cooling, Infrastructure Business Continuity Disaster Recovery Support	1 Jan 2018 - 30 Jun 2018	5-Oct-18
71	Stone Forest Accountserve Pte Ltd	Payroll Processing Services	1 Sep 2017 - 31 Aug 2018	28-Dec-18
72	Stone Forest IT Pte Ltd	Application Support, Maintenance & Management Infrastructure Services	1 Sep 2017 - 31 Aug 2018	30-Nov-18
73	STT Tai Seng Pte Ltd	Data Center Support - Power, Cooling Infrastructure	1 Mar 2017 - 30 Nov 2017	2-Apr-18
74	Strateq (Singapore) Pte Ltd	Disaster Recovery and Business Continuity Services	1 Mar 2018 to 31 Aug 2018	19-Dec-18
75	Tata Consultancy Services Asia Pacific Pte Ltd	Managed Services to Banks operating in Singapore	1 Jun 2017 - 31 May 2018	30-Jul-18
76	Tay Paper Recycling Pte Ltd	Secure Destruction Services	1 Oct 2018 to 31 Dec 2018	6-Mar-19
77	Telekomunikasi Indonesia International Pte Ltd	Data Center Support - Power, Cooling Infrastructure	1 July 2018 to 31 Dec 2018	20-Mar-19
78	The Japan Research Institute, Limited	Application Support, Maintenance & Management	1 Jul 2016 - 30 Jun 2017	2-May-18

OSPAR Audited Outsourced Service Providers



Updated: 7 Aug 2019

S/N	Name of OSP	Nature of Services	Audit Period	Issue Date of OSPAR
79	Thomas Carlington & Associates Pte Ltd	Credit Collection Services	1 Jun 2017 - 31 May 2018	27-Sep-18
80	TMF Singapore H Pte Ltd	Payroll & Staff Benefits Administration Services	1 Dec 2017 - 30 Nov 2018	21-Dec-18
81	Toppan Forms (S) Pte Ltd	Printing Services	1 Mar 2017 - 28 Feb 2018	3-Jul-18
82	Toppan Security Printing Pte. Ltd.	Security Printing Services (e.g. Cheque and Statement Printing)	1 Jul 2017 - 30 Jun 2018	31-Dec-18
83	Tricor Singapore Pte Ltd	Payroll Processing Services	1 Jan 2018 - 30 Jun 2018	19-Nov-18
84	Venture Media Consultancy Pte Ltd	Personal Loan, Telemarketing Services	1 Jan 2018 - 31 Dec 2018	29-Mar-19
85	Victor Buck Services Asia Pte Ltd	Bank Statements, Mailers & Advices - Printing & Enveloping	1 Jan 2017 - 31 Dec 2017	7-Mar-18
86	Wirecard Singapore Pte. Ltd.	Payment Services	1 Jun 2017 - 30 Nov 2017	29-Dec-17

Note: More details on the activities of OSPAR audited OSPs as well as OSPs that are undergoing OSPAR audit are available in the ABS OSP Registry. The ABS OSP Registry is only accessible to ABS members.