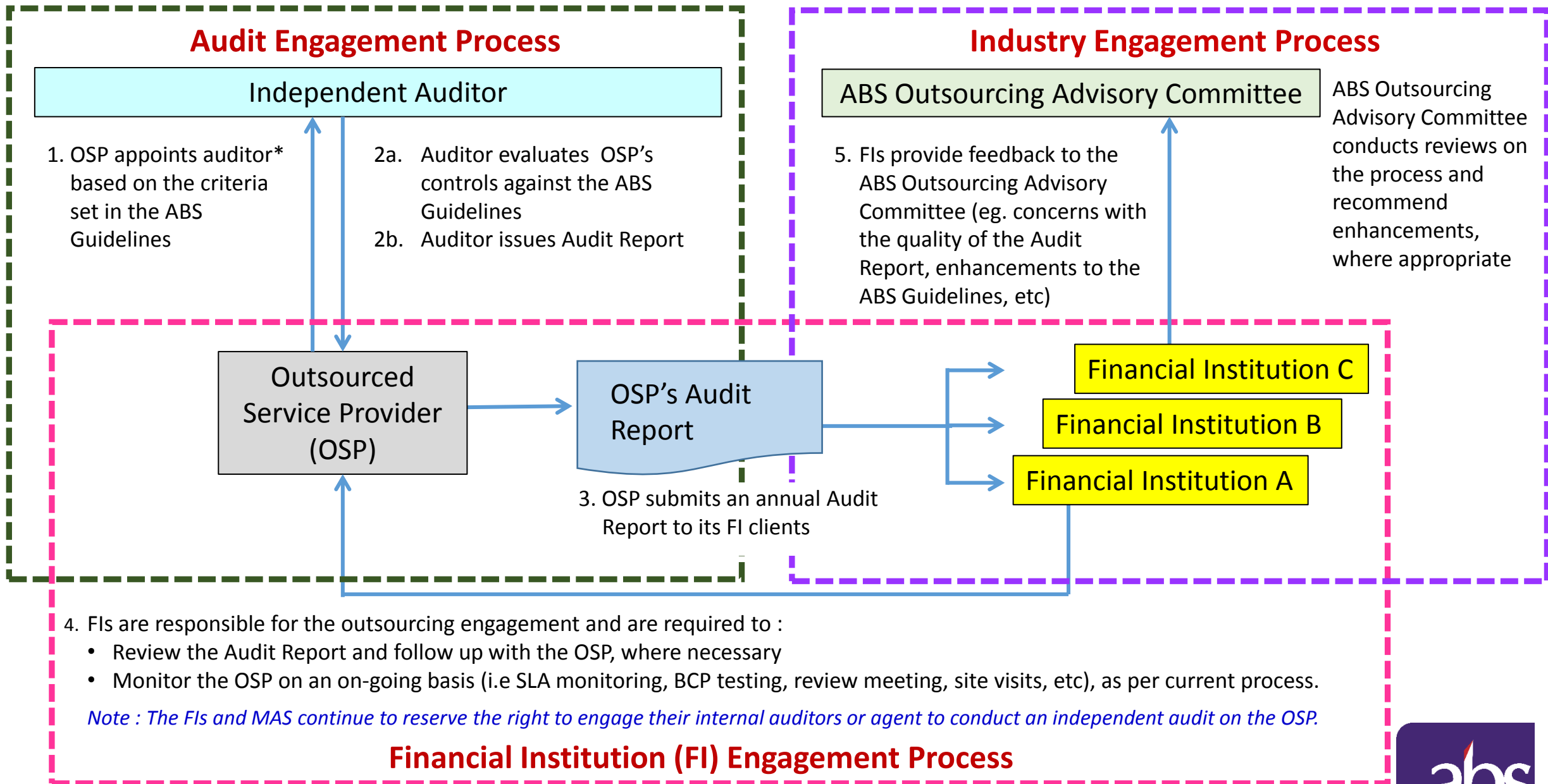


Overview of Outsourced Service Provider's (OSP's) Control Audit Process



1. OSP appoints auditor* based on the criteria set in the ABS Guidelines

2a. Auditor evaluates OSP's controls against the ABS Guidelines
2b. Auditor issues Audit Report

ABS Outsourcing Advisory Committee

ABS Outsourcing Advisory Committee conducts reviews on the process and recommend enhancements, where appropriate

5. FIs provide feedback to the ABS Outsourcing Advisory Committee (eg. concerns with the quality of the Audit Report, enhancements to the ABS Guidelines, etc)

Outsourced Service Provider (OSP)

OSP's Audit Report

3. OSP submits an annual Audit Report to its FI clients

Financial Institution C
Financial Institution B
Financial Institution A

4. FIs are responsible for the outsourcing engagement and are required to :
• Review the Audit Report and follow up with the OSP, where necessary
• Monitor the OSP on an on-going basis (i.e SLA monitoring, BCP testing, review meeting, site visits, etc), as per current process.

Note : The FIs and MAS continue to reserve the right to engage their internal auditors or agent to conduct an independent audit on the OSP.

Financial Institution (FI) Engagement Process

- Audit firms must submit the CVs of their auditors performing the control audits to ABS (please email to: outsourcing@abs.org.sg).
30 June 2016.